

Update from the Consortium of Lancashire & Cumbria LMCs

Tuesday 14th March 2023

Do you need to see your GP?

The LMC has created the following <u>video</u> to raise patient awareness on the pressures of General Practice in Lancashire & Cumbria. It also raises awareness on other services available and patient expectations.

Please share the video and use as you wish.

You can find other materials/ resources that you can share with patients on our website.

LMC Secretaries Conference

Three members of our LMC Office attended the LMC Secretaries Conference on Thursday 9th March in London. This was an opportunity for our office team to network with other LMC members nationally and to listen to speakers on a variety of subjects including: Professional Standards, the Sessional GP Toolkit, Equality & Diversity, Incorporation for LMCs, Negotiation Principles for LMCs and Turning a Crisis into an Opportunity.

The BMA GPC were on hand and held a session during lunch to talk about the next steps for GPs following the GP contract imposition.

Contract Imposition

GPC we will be holding webinars to discuss the contract, proposals for the next steps towards action, and to hear the views of the profession. These are open to BMA members and non-members. See the planned dates/ times and register here.

We will also be inviting members of the GPC to attend sessions in Lancashire and Cumbria, which is in addition to the contract webinars, to further these discussions and provide the opportunity to share your thoughts and concerns. We will keep you updated on this.

Managing inappropriate workload

The LMC has a suite of templates to help you manage inappropriate workload. Please see <u>our website</u> <u>for more information</u>. If there are any templates you would like us to create please let us know.

EMIS Panic Button

The LMC has been contacted by a number of practices regarding concerns about EMIS announcing their plans to remove the panic button functionality from EMIS Web for all users in June 2023. These concerns have been raised nationally by the Consortium to the BMA's GPC who are escalating the issue. This functionality is widely regarded as a valuable safety mechanism for practices and therefore a national solution is expected. The Consortium will also raise locally with the ICB for their support. We will keep you informed of any updates in relation to this.





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New patient materials to support practice referrals to community pharmacists

New patient materials to support referrals from general practice for a minor illness consultation under the Community Pharmacist Consultation Service (CPCS) are now available. The communication materials have been designed to help practice teams explain to patients why they are being offered a consultation with a community pharmacist and what to expect from it, to increase confidence in the referral process.

The digital materials were tested by practices — who found them a useful resource when making referrals. They include a patient leaflet and easy read version, poster, digital display screen, social media images and accompanying text and a briefing sheet that explains how to use them. Translations of the leaflet are available in ten languages. Contact england.pharmacyintegration@nhs.net for more information.

The LMC have close relations with the Lancashire and Cumbria Pharmaceutical Committees so can offer our support to help put you in touch with local pharmacy colleagues if you would find this useful.

Addition of non-specific symptoms code to SNOMED CT dictionary

<u>Fast track referral for suspected cancer due to non-site-specific symptoms (procedure)</u> has been added to the February 2023 release of the UK edition of SNOMED CT. Primary care colleagues are encouraged to use this code when referring patients onto an NSS pathway, as this will help patients to be tracked through the pathway. There may be some variance in when this concept is available in local systems depending on when new release data is merged.

Support & Development Service

The LMC offer a free, confidential, and independent peer/ pastoral support service that we provide for all GPs and Practice Staff across Lancashire and Cumbria. This service is provided by GPs and Practice Managers.

An empathetic colleague, with no bestowed interest, could make a huge positive difference to keep you in control of potential issues and/ or to keep you enthusiastic about your work. Whether you need support or a challenge to develop further, our service offers the opportunity for you to receive this from our list of mentors.

Please visit our website to find out more.

Training & Events

Please see our website for <u>LMC and other future training and events.</u>

Pressures in General Practice – RAG Rating System

This is a reminder to report your RAG rating to us via enquires@nwlmcs.org whenever there is a change to your practice rating. You can see current figures on our website.

